



Aim to Clean
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END OF TENANCY CLEANING SPECIFICATION

A full professional clean is always recommended if anyone has been staying in the property even if only for a few days.

A full professional clean covers the entire property with the following exceptions;

- Cleaning scuff/rub marks off walls
- Cleaning of exterior windows that are not easily accessible from the ground floor or patio/roof terraces etc. (in reference both height and safety restrictions).

THROUGHOUT PROPERTY

What to clean	Action to take
All areas of property including ceilings, light fittings and shades, dado rails, skirting, banisters, curtain rails, picture frames, door frames and radiators	Dust throughout and dry wipe down / dust where necessary (this does not include the removal of scuff/rub marks on walls and woodwork)
All glass (furniture tops, mirrors, picture frames etc.)	Clean with appropriate cleaner and polish
Windows	Clean on inside and outside where possible (normally only ground floor and windows leading onto balconies/terraces etc.)
Drawers and shelves	Clear out any rubbish and then clean with appropriate cleaner.
Upholstery	Vacuum throughout, including below sofa cushions. (Steam cleaning can be carried out at an additional cost)
Wooden furniture	Wipe clean of dust
Rubbish	Bag up and remove from property. Will be left for council bin men or in bin store area where appropriate

FLOORING

What to clean	Action to take
Carpets	Vacuum to edges, moving furniture when required. (Steam cleaning is also available at additional cost though please be aware that some fabrics cannot be steam cleaned without the risk of damage - we will advise if not possible to steam clean)
Hard floors	Vacuum and mop

KITCHEN

What to clean	Action to take
Work surfaces	Wipe down
Cupboards and drawers	Clean inside and out, dispose of all food items even if unopened
Dirty cutlery/crockery/glassware	Wash up and put away neatly. (Only dirty items left out will be cleaned, items stacked away in cupboards are assumed to be clean)
Sink and taps	Wipe down, remove any limescale and polish
Oven	Clean to interior and exterior with appropriate product to remove all grease. Polish external glass and chrome
Extractor	Remove built up grease (we do not change the filters)
Fridge/freezer	Wipe down exterior, de-frost, clean inside with appropriate product to remove all grime and left over food.
Washing machine	Wipe down exterior, clean soap tray and seal (it is not always possible to remove ingrained mould stains)
Dishwasher	Wipe down exterior, clean inside of limescale and food deposits, remove any cutlery/crockery etc. from interior and put away clean in cupboards
Small appliances (kettle, toaster etc.)	Wipe down, clean of crumbs, clean inside of microwave
Bins	Empty, wipe down outside and replace bag

BATHROOM

What to clean	Action to take
Shower screen	De-scale, wash and polish
Wall tiles	De-scale, wash and polish. Remove mould growth from grouting/sealant (after mould is removed there may still be ingrained stains that cannot be removed)
Bath, basin, taps and shower	De-scale, wash and polish
Toilet	De-scale, wash and polish
Leftover toiletries/soaps etc.	Remove and clean any leftover residue
Mirrors	Clean and polish
Towels	Fold neatly (can be cleaned at additional cost)

BEDROOM

What to clean	Action to take
Linen (inc. mattress protectors)	Fold neatly. (Can be cleaned at additional cost)
Bedroom furniture/storage	Clean inside and out, polish
Mattresses	Vacuum, lift and vacuum underside. (can be steam cleaned for additional cost)
Beds	Can be made up with fresh linen for an additional cost

OUTSIDE AREAS (ADDITIONAL COST)

What to clean	Action to take
Hard areas (patios/decking etc.)	Clear leaf litter, brush clean and tidy
Rubbish and plant waste	Remove
Window boxes/tubs/pot	Weed and water